

## InfoTouch's Managed IT Services

### Reduce operational costs, improve efficiency, reliability & Security !

IT Organizations of large Enterprises are increasingly being asked to provide improved levels of service to the business; from ever tightening budgets, difficulty in retaining technical expertise and constantly evolving technology to Project Planning, system downtime and ever evolving business requirements, the scope is ever expanding. The IT Staff needs are more than ever to be focused on the delivery of value, enabling the enterprise-wide delivery of service.

### When Is the Right Time to Choose InfoTouch Managed Services ?

When Organizations are faced with the need to:-

- Reduce IT Infrastructure Costs
- Redeploy Internal Resources to Strategic Projects
- Reduce Capital Expenditures associated with traditional Software License Ownership
- Realign Service Value to the End User

✓ Then they do need an extended external help . **InfoTouch** with its portfolio of managed services has an extensive resource pool and support bank to offer.

### The VALUE Proposition !

Outsourcing the management and support of business critical applications not only provides both cost and time savings, but also allows for increased focus on the core business activities. InfoTouch's Managed IT Service solution offers a flexible and scalable solution that can be rapidly deployed, allowing for the realization of true business benefit and value. This includes:

- Accelerated System Implementation resulting in faster time to productivity and elevated Level of Customer Satisfaction
- Enhanced IT capabilities through Automation and Infrastructure Management allows for focus on Organization's core and strategic initiatives allows for re-deployment of personnel
- Allows for Single Point of contact and ownership
- Maximized productivity and system performance
- Reduced Operating Costs
- Improved ROI , Reduced Capital Requirements
- Reduced Personnel Requirements , Complexity and Risk
- Reduced Service Disruptions, Downtime and Improved Performance

### InfoTouch Managed Services – Deployment Model

InfoTouch utilizes a unique Operational & Delivery model which is process and structure driven. With this innovative model and corresponding methodologies, InfoTouch is at the leading edge of services in terms of Client Satisfaction and reduced ramp-up time. InfoTouch's solution handles technology and domain as a natural plug-in to the organization's system. The Managed Service-Delivery Model allows our solutions to be independent of Technology, Product and Domain.

**InfoTouch** | People . *Processes* . Technology

Suite no 114, Bldg 11, **PO Box** 502551, Dubai Internet City , **Tel. :** +9714 -3643076 **Fax:** +9714 3697476

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